AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions and listings of claims in the application:

1.   (Currently Amended)   A method for resolving incorrect addresses, comprising:

>   receiving a first instance of an incorrect address <u>associated with a first item</u>;
>
>   resolving the first instance of the incorrect address to determine a correct address by using at least one of a plurality of address resolution processes;
>
>   storing a resolved address in a database, the resolved address comprising the correct address and the first instance of the incorrect address;
>
>   receiving a second instance of the incorrect address <u>associated with a second item</u>;
>
>   comparing the second instance of the incorrect address to the stored resolved address to determine that the second instance of the incorrect address matches the stored first instance of the incorrect address; and
>
>   outputting the correct address <u>from the database</u> based on the determination.

2.-3.   (Cancelled)

4.   (Currently Amended)   The method of claim 1, ~~wherein the second instance of the incorrect address corresponds to an item being processed for~~ <u>further comprising processing the second item for</u> delivery in an item delivery system.

5. (Original)   The method of claim 4, wherein the item delivery system comprises the United States Postal Service.

6. (Currently Amended)   The method of claim 4, wherein the <u>second</u> item comprises at least one of a mailpiece, a United States Postal Service Priority Mail package, a United States Postal Service Express Mail Package, a United States Postal Service Global Express Mail Package, or a United States Postal Service Global Express Guarantee Package.

7. (Currently Amended)   The method of claim 1, wherein<u>:</u>

at least one of the plurality of address resolution processes includes sending [[an]] <u>the first</u> item including the first instance of the incorrect address, the <u>first</u> item configured to be delivered in an item delivery system, to an element of the item delivery system that delivers in an area defined by a United States Postal Service ZIP code included in the first instance of the incorrect address<u>; and</u>

wherein the method further comprises at least one of verifying, validating, or supplying information to be included in the correct address.

8. (Previously Presented)   The method of claim 1, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.

9.   (Previously Presented)   The method of claim 1, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to obtain a valid match to a database entry.

10.   (Previously Presented)   The method of claim 1, wherein at least one of receiving and outputting further comprises utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive voice response system.

11.   (Previously Presented)   The method of claim 1, wherein at least one of receiving and outputting further comprises communicating over a network.

12.   (Previously Presented)   The method of claim 1, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.

13.   (Currently Amended)   A system for resolving incorrect addresses, comprising:

        a first component for receiving a first instance of an incorrect address associated with a first item;

        a second component for resolving the first instance of the incorrect address to determine a correct address by using at least one of a plurality of address resolution processes;

        a third component for storing a resolved address in a database, the resolved address comprising the correct address and the first instance of the incorrect address; and

        a fourth component for outputting the correct address,

wherein the first component receives a second instance of the incorrect address <u>associated with a second item</u> and requests that a fifth component compare the second instance of the incorrect address to the stored resolved address,

wherein the fifth component determines that the second instance of the incorrect address matches the stored first instance of the incorrect address, and

wherein the fourth component outputs the correct address <u>from the database</u> to the first component based on the determination.

14.-15.   (Cancelled)

16.   (Currently Amended)   The system of claim 13, wherein the second <u>item is</u> ~~instance of the incorrect address corresponds to an item~~ being processed for delivery in an item delivery system.

17.   (Original)   The system of claim 16, wherein the item delivery system comprises the United States Postal Service.

18.   (Currently Amended)   The system of claim 16, wherein the <u>second</u> item comprises at least one of a mailpiece, a United States Postal Service Priority Mail package, a United States Postal Service Express Mail Package, a United States Postal Service Global Express Mail Package, or a United States Postal Service Global Express Guarantee Package.

19.   (Currently Amended)   The system of claim 13, wherein<u>:</u>

at least one of the plurality of address resolution processes includes

sending [[an]] the first item including the first instance of the

incorrect address, the first item configured to be delivered in an

item delivery system, to an element of the item delivery system that

delivers in an area defined by a United States Postal Service ZIP

code included in the first instance of the incorrect address; and

wherein the system further comprises an input for at least one of verifying,

validating, or supplying information to be included in the correct

address.

20.   (Previously Presented)   The system of claim 13, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.

21.   (Previously Presented)   The system of claim 13, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to obtain a valid match to a database entry.

22.   (Previously Presented)   The system of claim 13, wherein at least one of the first component or the fourth component are further configured for utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive voice response system.

23.   (Previously Presented)   The system of claim 13, wherein at least one of the first component or the fourth component are further configured for communicating over a network.

24.   (Previously Presented)   The system of claim 13, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.

25.   (Currently Amended)   A computer-readable medium on which is stored a set of instructions for resolving incorrect addresses, which, when executed by a processor, perform stages comprising:

    receiving a first instance of an incorrect address <u>associated with a first item</u>;

    resolving the incorrect address to determine a correct address by using at least one of a plurality of address resolution processes;

    storing a resolved address in a database, the resolved address comprising the correct address and the first instance of the incorrect address;

    receiving a second instance of the incorrect address <u>associated with a second item</u>;

    comparing the second instance of the incorrect address to the stored resolved address to determine that the second instance of the incorrect address matches the stored first instance of the incorrect address; and

    outputting the correct address <u>from the database</u> based on the determination.

26.-27.   (Cancelled)

28.   (Currently Amended)   The computer-readable medium of claim 25, ~~wherein the second instance of the incorrect address corresponds to an item being processed~~ further comprising instructions for delivery of the second item in an item delivery system.

29.   (Original)   The computer-readable medium of claim 28, wherein the item delivery system comprises the United States Postal Service.

30.   (Currently Amended)   The computer-readable medium of claim 28, wherein the second item comprises at least one of a mailpiece, a United States Postal Service Priority Mail package, a United States Postal Service Express Mail Package, a United States Postal Service Global Express Mail Package, or a United States Postal Service Global Express Guarantee Package.

31.   (Currently Amended)   The computer-readable medium of claim 25, wherein:

at least one of the plurality of address resolution processes includes sending [[an]] the first item including the first instance of the incorrect address, the first item configured to be delivered in an item delivery system, to an element of the item delivery system that delivers in an area defined by a United States Postal Service ZIP code included in the first instance of the incorrect address; and

wherein the instructions further execute at least one of verifying, validating, or supplying information to be included in the correct address.

32.   (Previously Presented)   The computer-readable medium of claim 25, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.

33.   (Previously Presented)   The computer-readable medium of claim 25, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to a valid match to a database entry.

34.   (Previously Presented)   The computer-readable medium of claim 25, wherein at least one of receiving and outputting further comprises utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive voice response system.

35.   (Previously Presented)   The computer-readable medium of claim 25, wherein at least one of receiving and outputting further comprises communicating over a network.

36.   (Previously Presented)   The computer-readable medium of claim 25, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.

37.   (Currently Amended)   A system for resolving incorrect addresses, comprising:

    means for receiving a first instance of an incorrect address associated with a first item and a second instance of the incorrect address associated with a second item;

means for resolving the first instance of the incorrect address to determine a correct address by using at least one of a plurality of address resolution processes;

means for storing a resolved address comprising the correct address and the first instance of the incorrect address;

means for comparing the second instance of the incorrect address with the stored resolved address to determine that the second instance of the incorrect address matches the stored first instance of the incorrect address; and

means for outputting the stored correct address based on the determination.

38.-39.   (Cancelled)

40.   (Currently Amended)   The system of claim 37, ~~wherein the second instance of the incorrect address corresponds to an item being processed~~ further comprising means for delivery of the second item in an item delivery system.

41.   (Original)   The system of claim 40, wherein the item delivery system comprises the United States Postal Service.

42.   (Currently Amended)   The system of claim 40, wherein the second item comprises at least one of a mailpiece, a United States Postal Service Priority Mail package, a United States Postal Service Express Mail Package, a United States Postal Service Global Express Mail Package, or a United States Postal Service Global Express Guarantee Package.

43.   (Currently Amended)   The system of claim 37, wherein:

at least one of the plurality of address resolution processes includes

sending [[an]] the first item including the first instance of the

incorrect address, the first item configured to be delivered in an

item delivery system, to an element of the item delivery system that

delivers in an area defined by a United States Postal Service ZIP

code included in the first instance of the incorrect address; and

wherein the system further comprises an input for at least one of verifying,

validating, or supplying information to be included in the correct

address.

44.   (Previously Presented)   The system of claim 37, wherein at least one of the

plurality of address resolution processes includes entering the first instance of

the incorrect address into a database to obtain a correct United States Postal

Service ZIP+4 code to be included in the correct address.

45.   (Previously Presented)   The system of claim 37, wherein at least one of the

plurality of address resolution processes includes modifying individual address

components of the first instance of the incorrect address to obtain a valid match

to a database entry.

46.   (Previously Presented)   The system of claim 37, wherein at least one of the

means for receiving and the means for outputting are further configured for

utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive

voice response system.

47.   (Previously Presented)   The system of claim 37, wherein at least one of the means for receiving and the means for outputting are further configured for communicating over a network.

48.   (Previously Presented)   The system of claim 37, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.

49.   (Previously Presented)   The method of claim 1, further comprising receiving a second incorrect address.

50.   (Previously Presented)   The method of claim 49, further comprising:

>   comparing the second incorrect address to the stored resolved address;

>   resolving the second incorrect address to determine a second correct address using at least one of the plurality of address resolution processes when the second incorrect address does not match the stored first instance of the incorrect address; and

>   storing the second incorrect address and the second correct address as part of a second resolved address in the database.

51.   (Previously Presented)   The system of claim 13, wherein the first component receives a second incorrect address.

52.   (Previously Presented) The system of claim 51, wherein the first component requests that the third component compare the second incorrect address to the stored resolved address,

wherein the second component resolves the second incorrect address to determine a second correct address by using at least one of the plurality of address resolution processes when the second incorrect address does not match the stored first instance of the incorrect address; and

wherein the third component stores a second resolved address in the database, the second resolved address comprising the second incorrect address and the second correct address.

53. (Previously Presented)   The computer-readable medium of claim 25, wherein the instructions, when executed by a processor, further perform the stage of receiving of a second incorrect address.

54. (Previously Presented)   The computer-readable medium of claim 53, wherein the instructions, when executed by a processor, further perform the stages of:

comparing the second incorrect address to the stored resolved address;

resolving the second incorrect address to determine a second correct address using at least one of the plurality of address resolution processes when the second incorrect address does not match the stored first instance of the incorrect address; and

storing the second incorrect address and the second correct address as part of a second resolved address in the database.

55. (Previously Presented)   The system of claim 37, wherein the means for receiving receives a second incorrect address.

56. (Previously Presented)   The system of claim 55, wherein:

the means for receiving requests that the means for comparing compare the second incorrect address to the stored resolved address,

wherein the means for resolving resolves the second incorrect address to determine a second correct address by using at least one of the plurality of address resolution processes when the second incorrect address does not match the stored first instance of the incorrect address; and

wherein the means for storing stores a second resolved address in the database, the second resolved address comprising the second incorrect address and the second correct address.